**Nikhileswari Banala**

banala.nikhileswari@gmail.com | +91 95022 88131 | Bengaluru, IN | [LinkedIn](https://www.linkedin.com/in/nikhileswari-banala/)

**TECHNICAL LEAD**

*Around 9 years* of experience in the IT industry including analysis, design, development, testing, support & defect fixing of applications using Mainframe technologies (**COBOL, JCL, IDMS** and **DB2)***.* Currently looking for a job position in **Mainframe Technologies** in an organisation that provides a professional work atmosphere and ample opportunities to put my interpersonal skills in practice and flexibility to adapt to new technologies in the ever-changing field of software industries.



**TECHNICAL SKILLS**

**Languages**: COBOL, JCL,SCL

**Database:** DB2, IDMS

**Tools:** Endevor, File Manager, CAV, TWS, File Aid, HP Quality Centre, SONAR RDz, SPUFI, HP ALM, Control-M

**Operating Systems:**  Windows XP



**EDUCATION**

* **M.Tech. – Software Engineering** **|** Jagruthi Institute of Engineering & Technology, Ibrahimpatnam **|** Hyderabad, IN **|** Dec ’12 – May ’14 **| 79.56%**
* **B. Tech.** - **Information Technology |** Vignan’s Engineering College, Vadlamudi **|** Guntur, IN **|** Sep ’06 - Apr ’10 **|** **72.77%**
* **Intermediate**-**MPC |** Sri Chaitanya Junior College **|** Guntur **|** 2004-2006 **|** **91.8%**
* **SSC** **|** Bhashyam Public School **|** Guntur **|** 2003-2004 **|** **85.5%**



**PROFESSIONAL EXPERIENCE**

**Technical Lead July’ 22** – **Mar**’23

**SLK**  Bengaluru, IN

SLK Limited is a global technology services provider for AI, automation, and analytics through a culture of client partnerships. It is headquartered in Bangalore, Karnataka, India.

**Project: :** ”Outbound Customer communication” | Client: Voya | Insurance | Support Project | Aug ’22 – Jan’23

***Tech Stack:*** DB2, SPUFI, CONTROL-M, Service Now

* Analysed business requirements specification document provided by Client.
* Executed the Batch cycles in UAT regions using Control-M
* Assigned new INC’s in Service Now and worked on resolutions for the same
* Given knowledge transfer sessions to freshers on project
* Created functional documents useful for Project which reduces Workaround time



**Senior Developer Jan**’21 –**Jul’22**

**Wipro**  Bengaluru, IN

Wipro Limited is an Indian multinational conglomerate headquartered in Bangalore, Karnataka, India. Its diverse businesses include FMCG, lighting, information technology, and consulting. The Fortune India 500 ranks it the 29th largest Indian company by total revenue.

**Project: “**Broker Data Migration” | Client: IAG | Insurance | Data Migration Project | Jan ’21 –Jul ’22

***Tech Stack:*** COBOL, JCL,DB2,QMF,Debugging Tool

* Analysed the change request document’ s and updated it if any changes
* Created functional design and technical design documents for new change requests
* Modified the code as per new change requests & Execution of the jobs
* Responsible for end-end testing and fixing of defects
* Given knowledge transfer sessions to freshers on project



**Application Development Senior Analyst** Aug ‘15 – Aug ‘19

**Accenture** Bengaluru, IN

Accenture is an Irish-domiciled multinational professional services company that provides services in strategy, consulting, digital, technology and operations.

**Key Achievement**

* Achieved the **‘Star of the Week Award’** & **‘Star of the Month Award’ in 2015 & 2016**

**KEY PROJECTS**

**Project 1:** “Phoenix Retail Network” Client: Express Scripts | Health care | Data Migration Project | Aug ’15 – Oct ‘16

***Tech Stack:*** COBOL, JCL, SPUFI, DB2, Endevor, Teradata SQL Assistant (Version14), File Master

* Analysed business requirements specification document provided by ESI
* Created high level scenarios and detail level scenarios
* Executed test packs and tested end to end cases & logged defects and closely tracked the status of the same
* Given knowledge transfer sessions to freshers on project
* Involved in Functional, Regression, Integration and Performance Testing & Modified the code as per new change requests
* Performed Unit test for necessary components and prepared the test results document
* Solved the defects raised for the code and resolved incidents
* Queried the database (Teradata SQL Assistant / Oracle SQL) & created inputs or analysed the data for defect analysis

**Project 2:** " ACE Insurance " Client: CHUBB | Insurance | Feb ‘17 – Aug ‘17

***Tech Stack:***COBOL, JCL, IDMS, File Aid, ELIPS, JIRA, REXX

* Modified the code as per new change requests
* Performed Unit test for necessary components and prepared the test results document
* Solved the defects raised for the code and resolved incidents

**Project 3:** " Cigna " Client: Cigna | Healthcare | Oct ‘17 – May ‘18

***Tech Stack:***DB2*,* File Aid, QMF, SPUFI, ALM

* Analysed application design specification document provided by Cigna
* Created detail level scenarios and uploaded in ALM
* Verified test results using file aid and SPUFI
* Documented the test results document and given walkthrough to the client on the same

**Project 4:** "Credit Suisse " Client: Credit Suisse | Banking | Aug ‘18 – Mar ‘19

***Tech Stack:***COBOL, JCL*, File* Aid, Control-M, Service Now, REXX

* Resolved multiple trade issues for several UAT regions
* Executed the Batch cycles in UAT regions using Control-M
* Scheduled the jobs in Control-M based on the incidents
* Assigned new INC’s in Service Now and worked on resolutions for the same
* Verified health check reports and generated lane check reports
* Approved different requests based on the web requests
* Provided access for UAT regions
* Monitored Main view tool to check status of lanes and queues



**Software Developer Mar** ’11 – **Oct** ‘13

**HSBC GLT** Hyderabad, IN

HSBC is one of the largest banking and financial services organisations in the world, with operations in 64 countries and territories.

**Key Achievements**

* Completed **Mainframe Assessment-Track 1** (COBOL & JCL) in **HSBC** with **70%**
* Received prize in Internal Online Library Competition at **HSBC GLT**
* Achieved the **‘Team Excellence Award’** in **2012** & played a critical role by sorting complex applications

**Project:** “Finance Transformation Platform” | Client: HSBC UK | Banking | Mar ’11 – Oct ‘13

***Tech Stack:*** COBOL, JCL, Endevor, RDz, SONAR, TWS, CAV, FILE AID, FILE MANAGER, Quality Centre

* Analysed the change request document’ s and updated it if any changes
* Created program design, functional design and technical design documents for new change requests
* Developed the components for COBOL and JCL that includes code, sort card, procedure, include card, Opsguides, Jcl etc.
* Performed unit testing for created components and verified the output and updated if necessary
* Created test cases and uploaded in Quality Centre
* Solved the defects raised for the code and resolved incidents
* Given knowledge transfer sessions to trainees on project

